**TOP 10 CLIENT PET PEEVES**

1. Inconsistent treatment of same items for business partners or husband and wife’ e.g. titling one as the “Sole owner” and the other “owner”; different formats for addresses, answering questions on returns differently such as on one return the ability of IRS to contact preparer; different occupation descriptions for two partners doing same work; not putting electronic payment info on one return and putting it on the other
2. Client’s or children’s name speled rong, or other spelling errors
3. Hard to follow or indecipherable instructions
4. No clear comparison to last year or to projection with explanation of differences
5. Client caught error and CPA blamed formulas that did flow from prior year in their computer system
6. CPA did not take any notes at meeting with client
7. CPA took notes but did not look at them when they did the work or compare to finished product
8. Promises not kept, e.g. late delivery or following up when they said they would
9. Much higher bill that expected with no breakdown explanation
10. Estimated payments entered incorrect or some payments omitted

*This information was provided courtesy of Edward Mendlowitz, CPA, partner emeritus, WithumSmith+Brown, P.C. Ed was a speaker at the PSTAP Practice Management Seminar.*